

IT TECHNICIAN (M/F)

AREA OF RESPONSIBILITY:

IT in the food sector is exciting and diverse. As an IT Technician, you will have the opportunity to explore our unique industrial sector in Luxembourg. With us, you will learn what to do, not just how to do it!

RESPONSIBILITIES:

- Support our internal customers to maintain or improve their systems.
- Install and configure new user setups and devices (Windows 10/11). Additionally, install, optimize, and troubleshoot local networks (LAN or WAN).
- Provide helpdesk support, including problem identification, analysis, support, and incident resolution follow-up.
- Perform hardware upgrades, maintenance, and repairs—a great opportunity for hardware enthusiasts.
- Actively participate in IT projects and continuous improvement of the overall production environment, proposing improvements as needed, and always listening to the customer's voice.
- Contribute to reducing our CO² footprint, for example, by eliminating rework in our IT processes.
- Learn with us and teach us—that is your mission!

WHAT YOU SHOULD BRING:

- A passion for IT, highly motivated, organized, autonomous, with a critical mind and a strong desire to improve things daily (Kaizen).
- Strong analytical and problem-solving skills, open-mindedness, and the ability to exercise critical judgment, whether working alone or in a team. The fear of making mistakes has no place in our team.
- Knowledge of systems: VMware vSphere/ESX, Windows 10/11, Office 365, Windows Server 2019/2022, Active Directory, PowerShell, and scripting languages.
- Fluency in French and English; any other language would be considered an additional asset.

SUPPORT FOR IT TEAM IN:

- Monitoring the IT infrastructure.
- Active Directory administration and maintenance.
- Creation/update of user manuals and internal IT documentation or procedures in Confluence (Atlassian).
- Administration of the network printer infrastructure.
- Creating and maintaining an inventory of IT equipment.
- Generating SQL queries.

IS CONSIDERED AN ADVANTAGE:

- Experience with DSK programs like LOC Client.
- Familiarity with software for managing tachographs and driver cards like SOLID from Solid Transport.
- Experience with Thermoking Wintrac software.
- Proficiency in Luxembourgish, French, and English.

EMPLOYMENT PRE-REQUISITES:

- Class B driving license.
- Willingness to work shifts after a training period.
- Unlimited authorization to work in Luxembourg.
- Successful completion of a background investigation and drug urinalysis may be required.

WE OFFER:

- A friendly environment with a good working atmosphere.
- An onboarding and mentoring adaptation program.
- Opportunities to work in a growth market and for professional and personal IT development.

If we have caught your interest, we would be delighted to receive your application with a recent CV, to :

recrutement@abattoirettelbruck.lu

All applications will be treated in the strictest confidence.